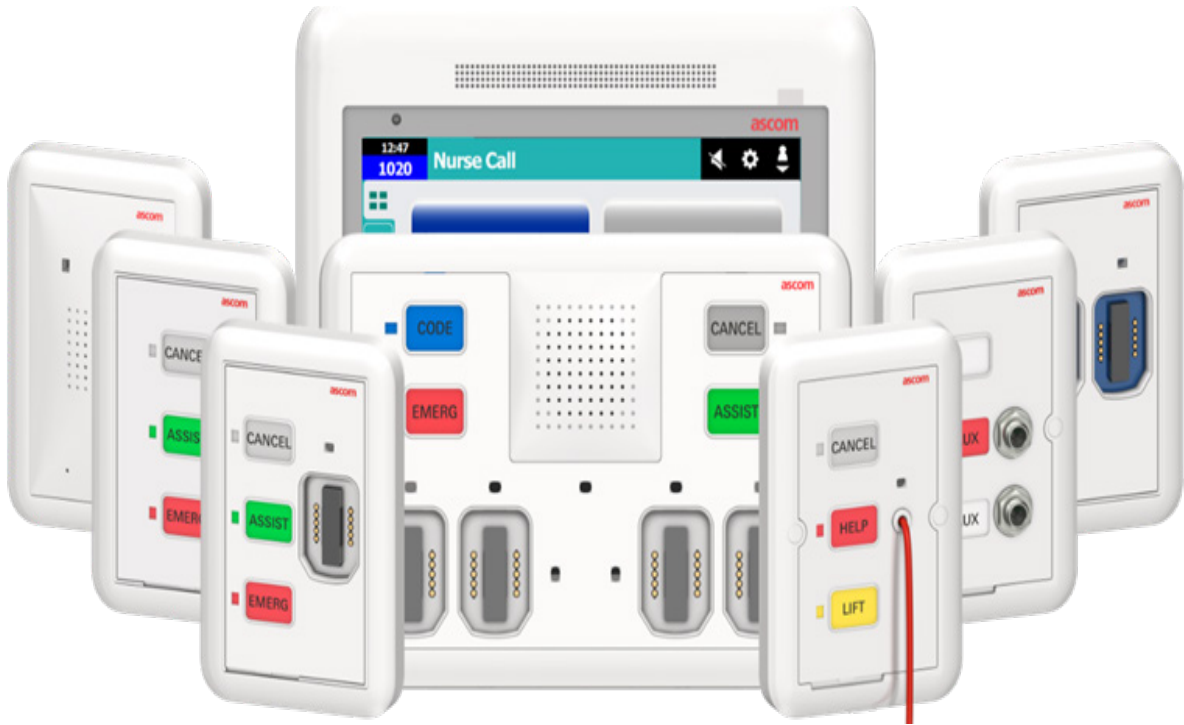


Ascom Telligence® Nurse Call

A state-of-the-art platform built for enterprise





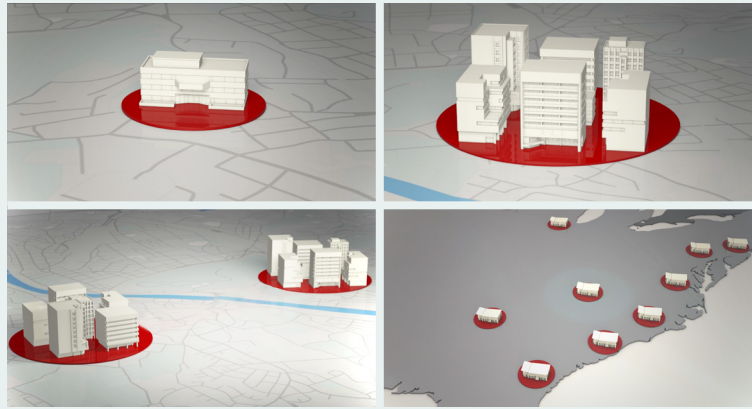
Ascom Telligence® supports enterprise architectures that are scalable and flexible in a connected care platform that bridges IT and clinical requirements. Telligence based hardware and software allows Healthcare IDNs and individual hospitals to build a truly customized solution; one that evolves to meet the changing patient and staff communication needs while also supporting Enterprise management requirements within healthcare IT. As your clinical, technical and operational needs change and expand, Telligence moves with you through a flexible and scalable architecture.

800 MILLION
alerts handled
every day

A modular and configurable nurse call system that offers:	
Data sharing and analysis for clinical insights that drive outcomes and clinical satisfaction	✓
Access to an API ecosystem that helps pivot to changing business needs and leverage existing resources	✓
Comprehensive patient and staff communication tools to centralized and decentralized environments	✓
Ascom SafeConnect breakaway magnetic connectors to support instant pairing with third party medical devices	✓
Easy maintenance of devices and software for investment protection and optimized total cost of ownership	✓
Bridging advanced analytics with clinical services to deepen insights, continuous improvements and platform optimization	✓
Comprehensive service and support with 3,000+ certified technicians in North America for fast response time	✓
Meets the highest security standards - Compliant with the Department of Defense's Risk Management Framework (RMF)	✓
Integration with more than 300+ devices for advanced alarming, alerting and predictive care models	✓

Enterprise Scalability - Enabling you to grow

With Telligence, you have room to grow - whether you're a one hospital system or large IDN, you'll have complete confidence in meeting your future needs.



Modular. Scalable. Vendor neutral.

Ascom Telligence integrates seamlessly with your existing infrastructure:

- ✓ Access the patient record and other information from applications, devices and systems
- ✓ Get more value out of your information and investment
- ✓ Document information at the bedside directly



Continuous Improvement

Enables the centralized creation, management and tracking of tasks, workflow improvements and monitoring as a way of increasing positive patient experiences and outcomes



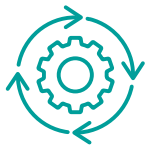
Integrations

Vendor agnostic integrations that allow health systems to enable digital growth while shifting to patient-centric solutions



Enterprise Connected Care

System, Hospital, Clinical Unit...
Boundless possibilities for connecting patients, caregivers and facilities



Workflow Automation

Providing advancements in workflow designs that reduce monotonous clinical tasks and support users through adoption



Scalable and Flexible

Design allows a modular approach to adopting a Patient Response System and customized solutions for unique healthcare needs

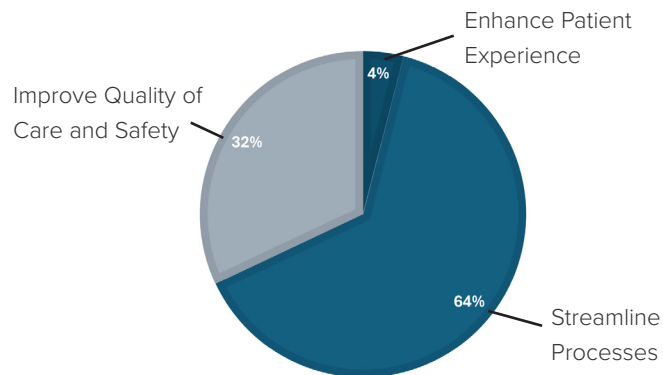


Service and Support

Ensuring resiliency and stability across the enterprise for optimal uptime with updates and upgrades that continuously leverages the latest developments

Personalized ROI Analysis with an Ascom expert

Discover the measurable difference of Telligence nurse call for the enterprise by exploring the possible return on investment our healthcare workflow solutions can offer.



Benefits by Value Driver

Alarm Management / Patient Safety Challenges¹



Decreasing the time spent responding to non-actionable alarms

Customers interviewed noted that as many as 20-25% of their alarms were non-actionable, but without a way to determine this before arriving at the patient's bedside, it meant that all alarms had to be answered. Time spent by nurses responding to alarms can consume a significant part of their day. This can result in alarm fatigue, which can lead to staff inefficiency, desensitized caregivers and an increased risk to patient safety. Reporting on alarm data can also require a good deal of time when it must be collected and entered into databases manually, making it difficult to conduct the historical and trend analyses needed to affect positive practice changes.



Reducing delays in caregiver notification

Customers noted that prior to the ability to send alarms directly to mobile devices, clinicians would often use physical charts to review patients' vitals and scores, delaying the identification and reaction time to issues such as patient deteriorations. An inability to directly alert the assigned caregiver, or their back-up if the primary caregiver is unavailable, can also delay the response to other alerts, such as patient help requests. This can increase the fall risk if they try to get out of bed on their own. Patient falls remain a persistent problem that also adds to significant unreimbursed expenses.



Improving patient experience

Patients expect a timely, consistent response when they press their nurse call button. When nurse call systems are less sophisticated the time needed to respond can be extended, as the patient call may go to a central nurses' station, which then has to find out what the patient wants and alert that patient's caregiver, who then responds back to the patient. Hospital noise also remains an ongoing problem that negatively impacts the patient experience at many hospitals, because quietness at night can have a direct impact on quality of sleep. This in turn can negatively impact patient recovery. In recent HCAHPS patient satisfaction tracking, quietness was the second-lowest rated attribute.

1. The Business Case for an Alarm Management Patient Safety Solution, Hobson & Company, 2021

[Find out more](#)

Learn more about Nurse Call for the enterprise by contacting your Ascom representative.